

QUALITY, ENVIRONMENTAL, HEALTH & SAFETY (QEHS) POLICY

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Our Commitment:

Medi Sense Clinic is dedicated to delivering reliable, patient-centered healthcare services while upholding the highest standards of Quality, Environmental responsibility, and Occupational Health & Safety. We serve both local and international clients, particularly in occupational health, ensuring safe, efficient, and sustainable services across all areas of our work.

QUALITY (Q)

- Deliver consistent, high-quality medical and occupational health services that meet patient, client, and regulatory expectations.
- Comply with UAE regulations, Accreditation Canada requirements, and ISO 9001 standards.
- Set measurable quality objectives and continually improve processes through audits, monitoring, and feedback.
- Ensure patient and client needs guide our decision-making and service delivery.

ENVIRONMENTAL (E)

- Reduce our environmental footprint through responsible waste management, water and energy conservation, and sustainable practices.
- Comply with environmental laws, regulations, and ISO 14001 principles.
- Continuously improve environmental performance and encourage environmentally responsible practices among staff, clients, and partners.

HEALTH & SAFETY (HS)

- Provide and maintain safe and healthy working conditions for employees, clients, contractors, and visitors.
- Comply with occupational health and safety laws and ISO 45001 standards.
- Identify hazards, assess risks, implement controls, and provide training to prevent work-related injuries and illnesses.
- Continuously improve OH&S performance through audits, incident monitoring, feedback, and regular review of objectives and controls.
- Consult and involve employees in OH&S matters, ensuring they understand risks and their role in maintaining a safe workplace.

INTEGRATED SYSTEM

- Implement, monitor, and continually improve the **Integrated QEHS Management System** through clear procedures, work instructions, performance indicators, and defined objectives.
- Provide resources, training, and support for all staff to work safely and effectively.
- Communicate this policy to employees, patients, visitors, and other interested parties.
- Review this policy periodically to ensure its continuing suitability, relevance, and effectiveness.

Applicability:

This policy applies to all individuals working under or on behalf of Medi Sense Clinic.